



**PRESS RELEASE – Jan. 19, 2016**

**Communications: 972-624-3104**

## **City systems to go offline for generator installation**

THE COLONY, Texas — In order to ensure critical operations continue smoothly in the event of a power outage, the city is preparing the finishing touches to installation of a backup generator at City Hall the weekend of Jan. 22-24.

The installation will require shutting down power at City Hall and the Library, 6800 Main St., most of the aforementioned weekend. Systems will start going offline at 6 p.m. Friday, Jan. 22. During the outage, all city websites and phone systems (even those at facilities other than City Hall) will be inaccessible, including the online utility payment portal and the automated phone system for utility payments. However, the night deposit on the north side of City Hall will still be available for customers wishing to make their payment via check.

Please note that **emergency services will NOT be affected**. Police and emergency dispatch will still have phone service and the 9-1-1 system will remain online.

However, the usual number for reporting water emergencies will not be operational. Residents requiring after-hours assistance with water issues may call 469-503-5187.

The Public Library will be closed but its website (<http://thecolony.ploud.net/>) and online catalog (<http://tcpl-verso.auto-graphics.com/mvc>) will remain accessible. The library's drive-up drops will be closed from 5 p.m. Friday, Jan. 22, until 9 a.m. Monday, Jan. 25. Items may be renewed online through the catalog linked above.

For more information, please call the Customer Service Department at 972-625-1756.

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